



## WorldHost® Train-the-Trainer Workshop Schedule April to November 2009

Date	Time	Location	Venue	Fee
<b>Customers With Disabilities</b>				
April 18 <sup>th</sup> , 2009	8:30 AM to 4:00 PM	Victoria	<b>CANCELLED!!</b>	\$125
<b>Fundamentals</b>				
April 24 <sup>th</sup> -26 <sup>th</sup> , 2009	8:30 AM to 5:00 PM	Vancouver	Rosedale on Robson (*BC Certified teachers attend day 1 only - \$125; if not certified, \$350 for 3 days)	\$125*
September 25 <sup>th</sup> to 27 <sup>th</sup> , 2009	8:30 AM to 5:00 PM	Vancouver	Granville Island Hotel (*BC Certified teachers attend day 1 only - \$125; if not certified, \$350 for 3 days)	\$125*
November 25 <sup>th</sup> , 2009	8:30 AM to 5:00 PM	Vancouver	Four Seasons Hotel (SECONDARY SCHOOL TEACHERS ONLY) - open to CES and any other certified teacher	\$125
<b>Service Across Cultures</b>				
April 17 <sup>th</sup> , 2009	8:30 AM to 4:00 pm	Victoria	<b>CANCELLED!!</b>	\$125

DID YOU KNOW? The *SuperHost* team can arrange a Train-the-Trainer Workshop on your Pro-D Day in your community with a minimum of 8 BC Certified teachers. If you have a request, please contact us at: (250) 387-1711 or email: [superhost@tourismbc.com](mailto:superhost@tourismbc.com).

### Please Note:

- ▶ We may be adding and making changes to our *SuperHost* Train-the-Trainer Schedule. We send out any changes/updates to your school **via fax**.
- ▶ **Registration Change:** You are not officially registered in a Train-the-Trainer workshop until Tourism British Columbia has received payment of your registration fees.
- ▶ **CHANGE IN REFUND POLICY:** The registration fee is non-refundable but can be used as credit toward another *SuperHost* Train-the-Trainer workshop. In the event Tourism British Columbia cancels the workshop, all fees will be refunded in full.
- ▶ All fees include GST.
- ▶ If attending both sessions of the Solutions Series workshops (Sales Powered by Service and Solving Problems Through Service) on the same day the registration fee is \$125.
- ▶ Workshop fees may be subject to change.
- ▶ Certified BC Secondary school teachers are required to take the first day of Fundamentals training. (\$125)
- ▶ Post-secondary instructors must take the first two days of Fundamentals training. (\$250)
- ▶ Workshops must have a minimum of 8 participants to go ahead.
- ▶ All workshops will be confirmed by fax approximately 2 weeks prior to the date of the workshop.
- ▶ All workshops include Trainer's Guides and support materials for each participant.